

MADD Victim Impact Panel Classes are currently being held online, anytime.

- To start the class, please visit <https://online.maddvip.org/>
- Once there, click the red button “check eligibility” to start the class.
- Next, click “start a new panel”.
  - If you click the red button “start a new panel” and you are not allowed access, make sure you allowed the sharing of your location with the site: <https://maddvip.org/wp-content/uploads/2020/05/How-to-update-ocation-and-camera-settings.pdf>. If this does not work, please contact [VIPsupport@madd.org](mailto:VIPsupport@madd.org) for an enrollment override (please include sentencing county and state).
- After you start the class, you should see the introduction page (make sure to read this page). Once you complete each section, you will scroll down on the page and click the button “Next Page” to continue. You will then enter your information to continue.
- At the end of the class, you will receive your certificate of completion; which you can print and present back to your referral agency. Places like Staples often have printing services if you do not have a printer.
- You can start and stop the class as much as needed once you create an account. **To continue your class or grab a copy of your certificate**, you can visit <https://online.maddvip.org/login> to log back in.
- **Please note:**
  - When paying for the class, the address inputted must match your billing address on the card or it will be declined.
  - The videos require your full attention. Once you start a video, do not leave the page or browser – as it will not count that as time watching the video.
  - If you are on a computer, please make sure to try the class on Google Chrome – Google Chrome has a tendency to work better than Internet Explorer. You can complete the class on a smart phone or tablet as well.
  - You can call (702) 732-0214 or email [VIPsupport@madd.org](mailto:VIPsupport@madd.org) with any technical issues. Technical support is available M-F 9-5PM.
  - Please note, the MADD Online VIP class is not available to those sentenced in Arkansas and most jurisdictions in Oklahoma.

Thanks!

MADD