## **Registration Information:**

Registration is first come, first served regardless of pre-payment.

Attendees may pay online to attend a MADD VIP.

To pay with credit/debit card, select the correct panel, then click the link "Click here to Register Online".

Fill out the requested information completely.

You will receive confirmation of registration within 24 hours via email to the email address provided. If you do not receive email verification within 24 hours, follow up with the MADD CT office (203-764-2566) to verify your payment was received.

Online registration/payment CLOSES AT LEAST 24 HOURS PRIOR to the start of the panel. You may still register at the panel location itself if space permits.

Registration of DAY program starts at 10:15am (program starts at 11:00am and ends at approximately 1:00pm). Doors close and registration ends at 11:00am. No one will be permitted after 11:00am.

Registration for EVENING program starts at 6:15pm (program starts at 7:00pm and ends at approximately 9:00pm). Doors close and registration ends at 7:00pm. No one will be permitted after 7:00pm.

Late arrivals will not be admitted and refunds will not be issued.

DO NOT call the program locations or the MADD office to register. All information can be found on our website, www.maddvip.org.

Panel Fee: \$75.00. There is a \$4 convenience fee assessed when registering online with a credit card.

## **Program Information:**

This is a court ordered program, not an attorney referred program. Any client who has not been ordered by the court will not be permitted.

Unless COURT ORDERED to attend a panel, anyone under the age of 18 will NOT be allowed into a panel. Court ordered minors under the age of 18 MUST be accompanied by a parent or legal guardian-\$25 guest fee applies. It is suggested that a parent or legal guardian attend with those under 21. Attendees under the age of 21 must sit in the front row.

**DO NOT CALL THE PROGRAM LOCATIONS.** They have no affiliation with MADD and are not able to provide you with information.

Participants who are not comfortable with fluent English must be accompanied by an interpreter, over the age of 18, at no extra charge. Entodos entrepanos los interpretes deben acompanar, sin cargo, a todos participantes que no son comodos con ingles con soltura.

You must re-check our website the day of a program for any cancellations. Weather cancellations will be posted on the panel registration line and website or emailed if registered online.

You must bring a picture identification. For example – driver's license, state issued identification, military id, passports – identification without a picture will not be accepted.

Court mandated clients who successfully completed the MADD Victim Impact Panel will receive a certificate of completion at the end of the program. It is the client's responsibility to deliver this document to court officials. MADD does not contact court officials.

MADD CT does not waive fees.

No alcohol or drug use prior to attendance.

If you are suspected of using alcohol or drugs, law enforcement will be called. NO REFUNDS will be given if you are asked to leave because of suspicion of drug or alcohol use or disrespect during the panel.

If you choose to, or are asked to leave at any time during the presentation, you will not be readmitted and fees will not be refunded.

## Additional Information:

Victim Impact Panel ("VIP") Registration Fee Refund Policy

If there was an error in the processing your credit or debit card when paying the registration fees for a MADD VIP, we will honor your request for the refund of erroneous charges made within 30 days of your registration. If you are no longer able to attend the VIP for which you originally registered, you will need to contact and work with the local MADD affiliate hosting the VIP to register for a different panel. MADD VIP registration fees are nonrefundable.

Visit http://www.madd.org/privacy/ for the Victim Impact Panel (VIP) Registration Fee Refund Policy.

To receive a duplicate receipt or if you have questions regarding the panels, call 203-764-2566.

If you register and pay online, but are no longer able to attend that panel, you will need to contact the MADD CT office a minimum of 48 hours prior to the panel to reschedule for another panel and transfer your registration fee.

There is a fee of \$25.00 for anyone who is not court mandated and would like to attend as a guest with a court mandated client. Guests WILL NOT receive certificates or receipts. We reserve the right to decline guests if space does not permit.

Persons suspected to have been consuming alcohol or illegal drugs will face law enforcement officials, be dismissed, and be reported to court officials.

If you have any other questions, please contact us by email at stephanie.stacy@madd.org or by phone, 203-764-2466.