

## VIP Information:

All attendees must register online, where available, to attend a MADD Victim Impact Panel (VIP). Unfortunately, not all panels are available for online registration at this time.

- To register and pre-pay with credit/debit card or pre-register and pay at the event, select the panel you would like to attend, then click the link "Register".
- Fill out the requested information completely.
- Choose your method of payment:
  - If you would prefer to pay at the door, select "Money Order" \*\*\**NOTE-your seat at the panel is not guaranteed until payment is made in full.*
  - The only acceptable form of ONSITE PAYMENT is money order or cashier's check made out to MADD.
  - Pre-registration and payment is *highly recommended.*
- Anyone under the age of 18 will NOT be allowed into a panel unless court ordered to attend.
- Do not call venues where panels are held. They have no affiliation with MADD and are not able to provide you with information.
- You will receive confirmation of registration via email to the email address provided. If you do not receive email verification, follow up with the MADD Southern California office at [VIPsupport@madd.org](mailto:VIPsupport@madd.org) to verify your payment was received. If you do not have an email address, call the MADD Southern California office to register over the phone.
- To receive a duplicate receipt or if you have questions regarding the panels, call 800-426-6233.

## Our Requirements:

- Panel Fee: \$50.00. There is a \$3 convenience fee assessed when registering online.
- We do NOT accept cash, checks or credit cards at the actual panel, MONEY ORDERS OR CASHIER'S CHECK only. Pre-registration and payment is highly recommended to reserve seating.
- MADD Southern California does not waive fees.
- No alcohol or drug use prior to attendance.
- If you are suspected of being impaired at the panel, law enforcement will be called. NO REFUNDS will be given if you are asked to leave because of suspicion of drug or alcohol use or disrespect during the panel.

- If you choose to, or are asked to leave at any time during the presentation, you will not be re-admitted and fees will not be refunded.
- Verification of attendance is given at the conclusion of the panel. You must retain and provide to probation, court admin or any other agency in reference to your case. MADD DOES NOT PROVIDE PROOF OF ATTENDANCE TO COURTS, THIS IS THE RESPONSIBILITY OF THE ATTENDEE.
- Failure to provide proof of attendance may result in additional consequences.
- Weather cancellations will be posted on the panel registration line and website or emailed if registered online.
- If you register and pay online, but are no longer able to attend that panel, you will need to contact the MADD Southern California office a minimum of 48 hours prior to the panel to reschedule for another panel and transfer your registration fee. In certain emergency situations, MADD Southern California may agree to transfer your registration to another panel if you are unable to call prior to the panel date. In these situations, you must call the MADD Southern California office within 48 hours after the panel in order to be eligible for an emergency exemption.